



November 16, 2017

Dear Gaylor,

On behalf of all the management here at Southport Graphics, I want to thank James and his folks helping install electrical connections at our new location at Globe Center. We were delayed for months and still didn't have total access to our new location when we started planning. Finally gaining access, James and Craig worked tirelessly to keep us on schedule and meeting with inspectors to assure we would be ready to move equipment on schedule regardless the constant delays.

We are pleased to refer to James as one of our own and thank him and Craig for the hard work, the attention to detail, and his commitment to our company when the odds are working against us.

Please pass along my gratitude to James and Craig, but also make sure the management of Gaylor realizes what a valuable person James is to his customers and to Gaylor.

Sincerely,

A handwritten signature in black ink that reads "George Copeland". The signature is fluid and cursive, with a stylized flourish at the end.

George Copeland  
Southport Graphics LLC

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